Experiential and Perception Data: Measuring Goal 16 and Leaving No One Behind

10 March 2016

UN Statistical Commission Side Event
Goal 16: Peace, justice and strong institution

Target 16.3: Promote the rule of law at the national and international levels and ensure equal access to justice for all
How people encounter justice?

- **Top-down:** complaints, cases, calls for service, registrations at the levels of formal and informal institutions

- **Bottom-up:** citizens experience a justice need and travel a justice journey. Access to justice is about
  - Dispute, disagreement, grievance which potentially has a legal resolution
  - Being able to embark on a justice journey
  - Being able to receive fair and just resolution at the end of the journey
Many justice needs

- Ukraine – 54%
- Uganda – 88%
- Yemen – 94%
- Mali – 30%
- Indonesia – 16%

Most are civil and administrative matters, crime is rarely a very prevalent category
Bottom-up approach

• Identifies the bottom of the pyramid
  – Many justice needs are lumped
    • Ukraine – 44%
    • Yemen – 39%
    • Mali – 25%
    • Uganda – 38%
Bottom-up approach

- Identifies the bottom of the pyramid
  - Many justice needs are resolved outside of the formal institutions
    - Yemen – 5% courts
    - Mali – 7% court or similar tribunal
    - Ukraine – 2.3% court
    - Uganda – 8%
Bottom-up approach

- Can show the content of justice
  - Whether people received or not fair resolutions
Challenges

• Data availability
• Samples
• Cultural influences
• Values
• Taxonomy of problems
• Numerous problems